

Critical Lab Values

What is your responsibility when the Lab calls with a Critical Value?

one



- Ensure that your phone number is up to date in the Beaker Comm Log for ease of access for the Lab Team.
- Have a pen and notepad readily available.
- Answer the phone politely stating your first and last name and credentials.

two



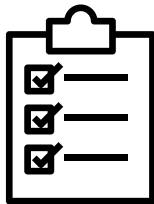
- The Lab Tech will read the Patient's name, MRN, and the Critical Lab Value.
- Verify that you are a clinical professional responsible for the patient.
- Read-back the information to the Lab Tech.

three



- If needed, take notes from the call to ensure that the information shared was heard accurately and can be repeated back.

Why?



College of American Pathologists (CAP) Laboratory Accreditation Agency

- For verbally communicated critical results, personnel communicating results request and record "read-back" of the results.

Evidence of Compliance:

Records of critical result notification, including read-back as necessary



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WEXNER MEDICAL CENTER

Critical Values List

