

# Critical Value Notification – UH Emergency Room

NEW PROCESS – Effective March 16, 2026

## PURPOSE

- To improve the process for critical value notification for patients in the emergency room waiting room.

## NEW PROCESS – WAITING ROOM PATIENTS

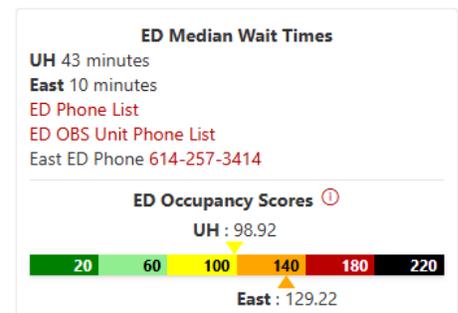
For patients that DO NOT have an assigned location in IHIS – example: “REM”:

- 1<sup>st</sup> Call: PIT Attending (current hours M-F 10a-4p, after 7/1 M-F 11a-11p) - **(380) 283-3570**
- 2<sup>nd</sup> Call: ED Patient Flow Coordinator - **(614) 685-5977**
- 3<sup>rd</sup> Call: Oncology Pod Charge Nurse - **(614) 684-5480**

## MAINTAIN CURRENT PROCESS – PATIENTS WITH ASSIGNED ROOM NUMBERS

For patients with assigned room numbers/locations in IHIS:

- 1<sup>st</sup> Call: Call assigned primary nurse
  - Utilize the **ED Phone List** on MyTools:  
<https://mctools.osumc.edu/UnitED.php?u=edm>
- 2<sup>nd</sup> Call: Call Charge nurse



## RESOURCES

- Rapid Communication of Laboratory Results Policy:  
<https://theohiostatelabs.testcatalog.org/catalogs/780/files/16763>
- Critical Value List: <https://theohiostatelabs.testcatalog.org/catalogs/780/files/16763>